Josh Gelman

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IT Consultant and Infrastructure Specialist with nearly 8 years of experience in cloud architecture, Linux system administration, and DevOps. Proven track record in managing complex eCommerce environments/migrations, optimizing cloud infrastructures to reduce billing and improve performance, and leading IT projects from conception to execution. Adept at problem-solving and committed to delivering mission-critical solutions with zero downtime.

WORK EXPERIENCE

JetRails / eBoundHost   **Sep. 2016 – May 2023**
Numerous Roles (small business)   *Chicago, IL*
- Infrastructure deployment/orchestration/automation via Ansible, AWS CloudFormation, and Bash
- Security audits and remediation across hundreds of servers on-prem and at AWS
- Plan, design, and implement new hosting products for clients and future customers
- Led zero-downtime server/cloud migrations for clients with global operations
- Migrated 50+ eCommerce clients
- Architect/design cloud infrastructure for incoming/upgrading eCommerce clients
- Zero-downtime updates across a large fleet of servers on-prem and at AWS
- Troubleshooting client website backends against the environment
- Identify ways clients could improve their eCommerce infrastructure and email marketing
- Work with clients' developers to correct issues with their eCommerce websites, mainly Magento/Adobe Commerce and WooCommerce
- Cloudflare configuration and optimization
- Provide hosting, Linux, and other IT support to clients

Gelman Professional Solutions   **March 2023 – Present**
Founder   *Avon, CO*
- Provides general IT consulting and support to small businesses in the Vail area
- Cloud migrations
- Server audits

In The Keep   **Nov. 2019 – Present**
Chief Technology Officer & Co-Owner   *Remote*
- Configured and maintains our tech operations; Repositories and DevOps flows for our WIP games; Business and games websites; Livestream broadcast marketing automation
- Produces, directs, and engineers live broadcasts for eSports clients
- Project manager for one of our WIP games

SKILLS

- AWS, Ansible, CloudFormation, Terraform, Bash, Docker, Kubernetes, Git, Jenkins, GitHub Actions, CircleCI
- Brainstorming, designing, and implementing solutions independently as well as with clients and teams
- Mission-critical execution of tasks (migrating large eCommerce sites and producing live eSports broadcasts)
- Identifying and setting requirements for stability and compliance
- Researching and learning quickly, also exceptional searching/Googling skills
- Contributor and maintainer of Warfork, an open-source AFPS game. Creator of numerous game modes
- **Interests:** Skiing, mountain biking, camping, gaming, hosting game servers and tournaments, music